



MAHARASHTRA STATE WAREHOUSING CORPORATION

(A Government Under taking)

583/B, Market Yard, Gultekadi, PUNE-411 037

Tel. 020-24206800

Website: mswarehousing.com, Email- info@mswc.in

NO.MSWC/Computer/100Mbps_ILL/25

Date:-05.02.2025

To:

Subject: Quotation for supply and maintenance of 100 Mbps internet leased line1:1 for Maharashtra State Warehousing Corporation (MSWC), Pune.

Sir,

The Maharashtra State Warehouse Corporation is inviting sealed quotation for supply and maintenance of 100 Mbps internet leased line1:1 for Maharashtra State Warehousing Corporation (MSWC), Pune in below configuration.

Sr. No.	Particular	Yearly Basic rate in Rs.	GST %	GST Amt in Rs	Total
1	2	3	4	$5 = 3 \times 4\%$	$6 = 4 + 5$
1	100 Mbps Internet Leased Line				

Terms and Conditions-

1. Vendor should enclosed following document along with quotation
 1. Company PAN Card
 2. Company GST Certificate
 3. Companies incorporation Certificate.
 4. Vendor should have installation base of 100 Mbps internet leased circuits in Pune provide documentary evidence of the same.
 5. Bidder should be class A/ B ISP, provide certificate for the same.
2. The Internet connectivity should have 100 Mbps fully dedicated (1:1), unshared & High Quality symmetric bandwidth without any compression factor through Optical Fiber.
3. The rates quoted should be inclusive of all taxes, duties, etc. No price escalation will be allowed due to any reason. The offer should be firm without any uncertain liability.

4. Service Provider will have to commission the lease line (Internet) within 21 days from the date of issuing the work order.
5. No quotation will be considered unless submitted in the prescribed form. Conditional quotation will not be considered.
6. Bandwidth supplied should be in loop to ensure redundancy and maximum uptime.
7. Bidder should provide minimum 32 live IP's or more as per MSWC's requirement for online applications.
8. Security Deposit: The successfully party will have to pay Security Deposit @ 5% of total cost of purchase order in MSWC by online transfer within 7 days from the date of work order, which will be refunded after contract period. The MSWC Bank details for the same will be communicate to the successful party separately.
9. Payment will be paid on quarterly basis after completion of service with service review report.
10. Uptime
98% uptime on 24X 7 X 365 basis from MSWC, Pune terminal point to ISP location. Deduction shall be made from quarterly charges on pro-data basis for connectivity down time beyond 1% during the quarter.
11. The period of Contract- The period of contract will be for 3 (Three) years. If contractor works satisfactorily the contract may be extended for further two years with same rates and terms & conditions.
12. Any compensation or sums payable by the bidder to the MSWC, under the terms of this contract will be deducted from his bill / security deposit.
13. Price escalation will not be admissible on any account whatsoever except government taxes revised during contract period.
14. MSWC reserves the right to terminate the contract any time during execution period if the performance of service is not found satisfactory with one month notice.
15. If the contractor fails to complete the work in given time, MSWC may terminate his contract. If the bidder backs out from the work after executing agreement and issue of work order, his security deposit will be forfeited.
16. Internet bandwidth of 100 Mbps has to be provided by the bidders filtering spyware and viruses at gateway level itself.
17. Bidder should have its own fiber backbone with auto switch over.

18. To maintain redundancy of internet leased line, existing service with contract period period is beyond 6 months from the date of quotation are not eligible for this quotation.

19. The ISP will also be responsible for any civil / electrical work etc. involved for completion of project and obtaining the necessary permission from the respective authorities. MSWC is not responsible for obtaining any such permission.

20. Service Review Reports & Software

The service provider shall provide following reports on the web for reviewing service parameters.

Actual bandwidth

Summary of usage weekly, monthly & quarterly.

Monthly network bandwidth availability

21. The service provider shall provide web based interface capable to provide the following reports at the server administrator level in MSWC, Pune

Bandwidth Utilization (in Mbps), Bandwidth Utilization(in frames), Errors (frames/sec), Discards (frames/sec), Non- unicast (frame/sec), Bandwidth Availability, Packet loss (in %), Latency

22. Service Support

The service provider should provide support for trouble shooting on 24X 7 X 365 basis so that the maximum availability of the Internet connectivity is ensured.

23. Trouble Shooting :

Bidder shall respond with a solution within an hour of reporting of a problem and restore satisfactory operation within maximum of four hours.

24. Service Performance

The following SLA parameters should be adhered to:

a) Packet Loss < 1%

b) Domestic Latency < 70 Millisecond during peak traffic hours

c) Circuit availability 98% (calculated on quarterly basis)

d) Average latency should not be more than 350ms up to ISP's 1st Tier 1 peering point

e) The interface would be an Ethernet.

25. The service provider should furnish a detailed network/ schematic diagram of total proposed solution showing connectivity from ISP's gateway Terminal Point to MSWC Pune Last Mile connection.

26. Quotation shall be valid for 30 days after the date of quotation opening.

27. Successfully party to entre in an agreement with MSWC for this work on required stamp paper within 15 days from the date of work order.

28. The decision of Chairman & Managing Director, MSWC about any matter or dispute about the contract will be final and binding on the bidder as well as MSWC.

The sealed quotation should be addressed to the Programmer within following dates and should be superscripted with “QUOTATION FOR 100 MBPS LEASED LINE.”

Thanking You,

Quotation Date

Quotation submission date – From 05.02.2025 to 13.02.2025 up to 5.00 pm

Last date of quotation - 13.02.2025 up to 5.00 pm.

Quotation opening date - 14.02.2025 up to 11.00 pm.

Yours Sincerely,

Programmer
Computer Centre, MSWC, Pune