



**MAHARASHTRA STATE WAREHOUSING CORPORATION**

**(A Government Under taking)**

583/B, Market Yard, Gultekadi, PUNE-411 037

Tel. 020-24206800

Website: mswarehousing.com, Email: - info@mswc.in

GSTIN- 27AABCM3988MZT1

NO.MSWC/Computer/MailServer/224

Date:- 24.11.2023

To:

Subject: Quotation for dedicated rental mail server

Sir,

The Maharashtra State Warehouse Corporation is inviting sealed quotation for dedicated rental mail server at remote data centre as per below mentioned configuration and terms and conditions –

Sr	Particular	Rent in Rs. (Per year)	HSN/ SAC	GST	Total
A	Managed dedicated server solution – In India				
1	Dedicated Hardware for Zimbra Collaboration Suite Data Center Rent Processor: Intel Xeon Single Quad Core RAM: 32 GB HDD :10 TB OS: Linux Dedicated IP:1 Server Management, Administration and Support Bandwidth 250 GB Per Month Cloud Back up: 8 TB Including server Installation and configuration & Existing domain data migration to new server.				
*	Total				

Name of Vendor	
Address	
GSTIN	

## Terms and Conditions-

### 1. SERVER MANAGEMENT & MONITORING FEATURES

- Setup
    - Consultation on software and hardware configuration
    - IIS lighted etc. installation and configuration
    - Install and configure periodical server patches.
    - Create, delete users, change names and passwords
  - Maintenance
    - MS SQL, Apache, IIS maintenance and upgrade if any.
    - Server Daily Health Checkup as 24/7/365 Hands/Eyes Console Access
    - Server Log monitoring as Ping Monitoring, OS updates, hardening and patches & also Check and clean the mail queue
    - Backup Management
    - Set up additional spam filtering for your domains
    - Set cron jobs to remove log files if required.
  - Security
    - PCI-DSS compliant server setup
    - SSL certificate installation (including CSR generation) if any.
    - Security audit and secure server configuration
    - Anti-Virus installation and configuration
  - Performance
    - Server optimisation for application software
    - Tuning and optimisation of high-loaded stores, sites and servers
    - Server Disasters and remedial solution suggestion
    - Server Periodical Preventive Maintenance.
    - Server Primary Problems and Remedial Solutions.
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2. The percentage of tax should be indicated separately.
  3. Contract Period – 12 Months may be extended for further one year as per MSWC's requirement.
  4. Payment : Payment will be made quarterly at the end of each quarter.
  5. One-month notice in advance to be given in the case of termination of services, after the minimum contract period.
  6. Uptime should be 99 % guaranteed fail in to which down time credit must be given.
  7. Successfully party to entre in an agreement with MSWC for this work on required stamp paper within 15 days from the date of work order.
  8. You have to pay security deposit @5% of total contract value by online transfer (NEFT/RTGs), the bank details of MSWC will be communicated separately. The same security deposit amount will refund after contract period.
  9. MSWC reserves the right to accept and reject any or all quotations without assigning any reason.
  10. All services should be provided as per applicable cyber law policy of Government of India as server are placed to an Indian tax/company.

The sealed quotation should be addressed to the Programmer within following dates and should be superscripted with “QUOTATION FOR DEDICATED RENTAL MAIL SERVER”.

Thanking You,

#### Quotation Date

Quotation submission date – From 24.11.2023 to 05.12.2023 up to 2.00 pm

Last date of quotation - 05.12.2023 up to 2.00 pm.

Quotation opening date – 05.12.2023 up to 5.00 pm.

The quotation letter is also available on [www.mswarehousing.com](http://www.mswarehousing.com) under tender tab.