



MAHARASHTRA STATE WAREHOUSING CORPORATION

583/B, MARKET YARD, GULTEKDI, PUNE – 411037

Phone : 020 – 24206800 Web site: [www.mswarehousing .com](http://www.mswarehousing.com)

TENDER NOTICE MSWC/Comp/InternetLL/01/2022

(Electronic tendering system only)

Tenders are invited through electronic tendering system (E-tender) by Chairman & Managing Director, Maharashtra State Warehousing Corporation, Pune from reputed, experienced and registered bidders with the pre-qualifying requirements as under for Supply and Maintenance of 45 MBPS internet leased line 1:1 for MAHARASHTRA STATE WAREHOUSING CORPORATION (MSWC).

S N	Particulars	Cost of blank Tender form (Non Refundable)	EMD	Security Deposit	Date of issue	Date of submission	Date of opening
1	Supply and Maintenance of 45 MBPS internet leased line 1:1 for MSWC	Rs.2000+18% GST= Rs. 2360/- only	10,000/-	5 % of total final cost of contract. (including all)	25.01.2022 to 07.02.2022 upto 17.00 Hrs.	07.02.2022 upto 17.00 Hrs	09.02.2022 at 11.30 am H.O., Pune

Bidding documents can be seen and downloaded from the website "<http://mahatenders.gov.in>" (Select Organisation- Corporation & Marketing Textiles, Mumbai). The bid can be submitted in electronic format on the website "<http://mahatenders.gov.in>" and blank tender documents can be accessed. For further details access website.

Right to reject any or all tenders without assigning any reason is reserved.

CHAIRMAN & MANAGING DIRECTOR

**MAHARASHTRA STATE WAREHOUSING
CORPORATION (MSWC)**

583/B, Market Yard, Gultekdi, Pune 411014

www.mswarehousing.com

Tender Notice No MSWC/Comp/InternetLL/01/2022

TENDER FORM

To Shri _____

NAME OF THE WORK: - Supply and Maintenance of 45 MBPS internet leased line1:1 for MAHARASHTRA STATE WAREHOUSING CORPORATION (MSWC).

DATE OF ISSUE OF TENDER FORM: - 25.01.2022 To 07.02.2022 Upto 17.00 Hrs.

DATE OF SUBMISSION: - From 25.01.2022 To 07.02.2022 Upto 17.00 Hrs.

DATE OF OPENING: - 09.02.2022 at 11.30 a.m.

EARNEST MONEY DEPOSIT: - Rs. 10,000/-

COST OF BLANK TENDER FORM: - Rs. 2360/-

TIME PERIOD: - 2 Years

INSTRUCTIONS TO BIDDERS

1) Scope of Work:

Supply and Maintenance of 45 MBPS internet leased line 1:1 for MAHARASHTRA STATE WAREHOUSING CORPORATION (MSWC) for Internet Connectivity.

1) Qualification Criteria For Bidders

1. This invitation for bids is open to all firms\Entrepreneurs who are eligible to do business in India under relevant Indian laws as is in force at the time of bidding except those who have been declared by any agency of the Government of Maharashtra to be ineligible to participate for corrupt, fraudulent or any other unethical business practices during the period for which such ineligibility is declared.
2. MAHARASHTRA STATE WAREHOUSING CORPORATION (MSWC) reserves the right to reject any or all tenders without assigning any reason. MSWC also reserves the right to accept the tender in part or distribute the tender amount to the number of contractors. If contractor refuses to carry out the work on the ground that his tender has not been accepted in full, his earnest money deposit will be forfeited and he will be responsible for any loss on account of such refusal.
3. Bidder should have installation base of 45 mbps internet leased circuits in Pune, provide documentary evidence of the same.
4. Bidder should have National class A ISP, provide certificate for the same.
5. Bidder should have supplied internet bandwidth to at least one urban local body in India.
6. Bidder should have its own fiber backbone with auto switch over.
7. To maintain redundancy of internet leased line of service provider, existing service provider of Internet leased line other than 45 MBPS internet leased line are not eligible for this tender.
8. The tender should be submitted through online process of E- tendering on www.mahatenders.gov.in and online submitted tenders will be treated as valid tender documents. The rate quoted in online commercial bid will be treated as valid.

2) Conditions of Contract for Vendor

The Bidder shall furnish following as part of its bid

1. Contractor will have to commission the lease line (Internet) within 21 days from the date of issuing the work order.
2. The rates quoted should be inclusive of all taxes, duties, etc. No price escalation will be allowed due to any reason. The offer should be firm without any uncertain liability.

3. The bidder is requested to go through the tender document before submitting the tender online
4. If the bidder withdraws his tender before the date of letter informing him about the acceptance of the bidder or the bidder backs out from the work after executing agreement and issue of work order, his earnest money deposit will be forfeited.
5. The decision of Chairman & Managing Director, MSWC about any matter or dispute about the contract will be final and binding on the bidder as well as MSWC.
6. Any compensation or sums payable by the bidder to the MSWC, under the terms of this contract will be deducted from his bill / security deposit.
7. No tender will be considered unless submitted in the prescribed form.
8. Conditional tenders will not be considered.
9. Price escalation will be not being admissible on any account whatsoever.
10. MSWC reserves the right to terminate the contract any time during execution period if the performance or progress of the work is not found satisfactory.
11. If the contractor fails to complete the work in given time, MSWC may terminate his contract after giving him opportunity.
12. MUX has to be installed within MSWC premises.
13. Internet bandwidth has to be provided by the bidders filtering spyware and viruses at gateway level itself.
14. Bandwidth supplied should be in loop to ensure redundancy and maximum uptime.
15. As per MSWC requirement bandwidth of lease line will be consider.
16. Bidder should provide minimum 32 live IP's or more as per MSWC's requirement for online applications.
17. The Internet connectivity leased line should have fully dedicated (1:1), unshared & High Quality symmetric bandwidth without any compression factor through Optical Fiber.
18. The ISP will also be responsible for any civil / electrical work etc. involved for completion of project and obtaining the necessary permission from the respective authorities. MSWC is not responsible for obtaining any such permission.
19. Service Review Reports & Software

The bidder shall provide following reports on the web for reviewing service parameters.

Actual bandwidth

Summary of usage weekly, monthly & quarterly.

Monthly network bandwidth availability

20. The bidder shall provide web based interface capable to provide the following reports at the server administrator level in MSWC, Pune

Bandwidth Utilization (in Mbps), Bandwidth Utilization(in frames), Errors (frames/sec), Discards (frames/sec), Non- unicast (frame/sec), Bandwidth Availability, Packet loss (in %), Latency

21. Service Support

The bidder should provide support for trouble shooting on 24X 7 X 365 basis so that the maximum availability of the Internet connectivity is ensured.

22. Uptime

98% uptime on 24X 7 X 365 basis from MSWC, Pune terminal point to ISP location.

Deduction shall be made from quarterly charges on pro-data basis for connectivity down time beyond 1% during the quarter.

23. Trouble Shooting :

Bidder shall respond with a solution within an hour of reporting of a problem and restore satisfactory operation within maximum of four hours.

24. Service Performance

The following SLA parameters should be adhered to:

a) Packet Loss < 1%

b) Domestic Latency < 70 Millisecond during peak traffic hours

c) Circuit availability 98% (calculated on quarterly basis)

d) Average latency should not be more than 350ms up to ISP's 1st Tier 1 peering point

e) The interface would be an Ethernet.

The bidder should furnish a detailed network/ schematic diagram of total proposed solution showing connectivity from ISP's gateway Terminal Point to MSWC Pune Last Mile connection.

3) Earnest Money Deposit. (EMD)

- The Bidder shall furnish as part of its bid an Earnest Money Deposit of **Rs. 10,000/- (Ten Thousand only.) through online tendering process.**
- The EARNEST MONEY DEPOSIT shall be in Indian Rupees only.
- Unsuccessful bidders EARNEST MONEY DEPOSIT will be discharged / refunded as promptly as possible as per process of E-tendering.
- The successful bidders EARNEST MONEY DEPOSIT will be discharged only after the completion of the contract papers.
- The EARNEST MONEY DEPOSIT shall be forfeited if a Bidder withdraws its bid during the period of Bid Validity specified by the Bidder on the Bid Form or in case of a successful Bidder, if the Bidder fails.

4) **Security Deposit –**

The successfully bidder will have to pay Security Deposit @5% of total final cost of Contract (including all) in the form of Bank Guarantee or Demand Draft of any Nationalized Bank / Scheduled bank drawn in favour of Maharashtra State Warehousing Corporation payable at Pune which will be refunded after expiry of warranty period.

5) **Tender form cost –**

The Bidder shall deposit **Rs. 2000/- plus 18% GST extra i.e Rs. 2360/- (Two Thousand three hundred sixty only.) as tender form cost through online tendering process. Which is non-refundable.**

6) **Period of Validity of Bids**

- Bids shall be valid for 120 days after the date of bid opening. Bid valid for a shorter period shall be rejected by the Tendering Authority as non-responsive.
- In exceptional circumstances, the Tendering Authority may solicit the Bidders consent to an extension of the period of validity. The request and the responses thereto shall be made in writing.
- Bid evaluation will be based on the bid prices without taking into consideration the above changes.

7) **Period of contract**

The period of contract will be for 2 (Two) years. If contractor works satisfactorily the contract may be extended for further one year with same rates and terms & conditions.

8) **Contents of Envelopes.**

a) Technical Envelope.

1. Earnest Money Deposit.
2. GST number Certificate.
3. Company PAN card
4. Companies Registration Certificate or Partnership Deed duly registered in case of firms.

5. Bidder should have installation base of 45 mbps internet leased circuits in Pune provide documentary evidence of the same.
6. Bidder should be class A ISP, provide certificate for the same.

b) Commercial Bid

1. Rate should be mentioned for all items in the commercial bid. If not the offer will not be considered.

9) BID OPENING AND EVALUATIONS OF BIDS.

c) Technical Evaluation.

1. Opening of Bids by “THE TENDERING AUTHORITY”, will open all bids
2. If all the documents mentioned for the technical bid are not enclosed in Technical bid the tender will be summarily rejected.
3. After the opening of technical bid the evaluation committee will do the preliminary scrutiny of the tender documents. If all the documents mentioned in the relevant clause are attached the tender document will become eligible for detailed scrutiny. In the detailed scrutiny all documents submitted will be examined in detail to test for the authenticity and validity of information submitted.
4. If the EMD is submitted in a bid document by the bidder then only he will be eligible for technical evaluation.

d) EVALUATION OF COMMERCIAL BIDS

1. The commercial bids of only technically successful bidders will be opened.

10) Payment Terms:-

- 1) Payment will be paid on quarterly basis after completion of work as mentioned in tender document.
- 2) Payment will be released within fifteen days from the date of submission of bill by the bidder.

Excel format of Commercial Bid-



Tender Inviting Authority: Chairman and Managing Director

Name of Work: Supply and Maintenance of 45 MBPS internet leased line 1:1 for Maharashtra State Warehousing Corporation

Contract No: MSWC/Comp/InternetLL/01/2022

Bidder Name :						
PRICE SCHEDULE (This BOQ template must not be modified/replaced by the bidder and the same should be uploaded after filling the relevent columns, else the bidder is liable to be rejected for this tender. Bidders are allowed to enter the Bidder Name and Values only)						
NUMBER #	TEXT #	NUMBER #	TEXT	NUMBER #	NUMBER #	TEXT #
Sl. No.	Item Description	BASIC RATE In Figures To be entered by the Bidder Rs. P	Other Taxes 2	TOTAL AMOUNT Without Taxes	TOTAL AMOUNT With Taxes	TOTAL AMOUNT In Words
1	2	13	18	53	54	55
1.01	Two Years rate for 45 MBPS Internet Leased line			0.0000	0.0000	INR Zero Only
Total in Figures				0.0000	0.0000	INR Zero Only
Quoted Rate in Words						