MAHARASHTRA STATE WAREHOUSING CORPORATION

(A Government Under taking)
583/B, Market Yard, Gultekadi, PUNE-411 037
Tel. 020-24262951,66266800 FAX:020-66266829, 66266839,66266849
Email: - mswcinfo@mswarehousing.com, mswc2k@yahoo.com
Website: mswarehousing.com

NO.MSWC/Computer/CloudServre/165   Date:-26.07.2022

To:

Subject: Quotation for dedicated cloud hosting server for mswarehousing.com.

Sir,

The Maharashtra State Warehouse Corporation is inviting sealed quotation for dedicated cloud hosting server for mswarehousing.com. in below configuration.

Sr. No.	Service Description	Amt in Rs	GST %	GST Amt	Total in Rs
1	Hardware Configuration Processor: 4 vCPUs RAM: 12 GB HDD: 200 GB Dedicated IP: 1 300GB/Month bandwidth • 500 GB Shared Backup Space at Another Location Linux, MySQL DB • Server Administration, Management & Support • Security Monitoring & Response • Software License Management • System Monitoring • Software Deployment & Updates • Hardware Inventory • System Usage/Reliability Reporting • 24X7 Single Point of Contact • Initial Installation & Configuration • Health Check • Performance Checks • 24X7 Monitoring • Capacity Planning • Critical Error Reporting & Immediate Resolution Performance Tuning				
2	One Time Server Installation & Configuration				
	Total				

Terms and Conditions-

1. Scope of work- (This includes the Administration, Monitoring, Maintenance and troubleshooting

- Performance Monitoring.
    - o Performance Monitor is graphically displays statistics for the set of performance parameters to be selected for display.
    - o To check sever efficiency & understanding the workload of the system and the other effects on the system's resources is required to monitor a server performance.
    - o Using a Task Manager, vendor should monitor the server system.
    - o Vendor should Check the system's performance by looking at the 'CPU Usage' meter and the 'Memory Usage' meter. They could also check if the system is running low on memory.
    - o Vendor should also refer system Performance Tool on server side. Checking out the system by looking out at the graph and monitoring the graph are helpful for server. It scales the graph of the Memory, the Physical Disk, and the Processor of Server. It is important to make a Counter Log on server system using the Counter Log helps generate server's activities and data. Using the data collected checks and optimizes the system to locate the cause of delays and tune the server for optimal performance.

- Hardware Monitoring.
    - o To identified Lack of visibility into server issues. Inability monitor hardware health makes identifying issues (high CPU load, excessive heat, power fluctuations, etc.)
    - o Vendor should always refer to Monitoring CPU load, memory monitoring & Disk monitoring are important parts of server hardware monitoring, as they will warn us if the load on one of your servers is getting too high. This way, we can redistribute loads before they slow down our network or result in server faults.

- Server Infra/Platform Migration.
    - o Vendor should refer port based application monitoring thru Nagios tool. Should also refer to monitor standard ports like HTTP, HTTPS, SMTP, MSSQL. According to critical ratio our Nagios system will trigger mail warring/alert to its server administrator for further action.

- Web/Portal/Application Monitoring.
    - o Over WAN environment Vendor should refer Nagios tool to Monitoring database service. With a combination of SQL Activity Monitor & Profiler and track up information about SQL Server processes and how these processes affect the current instance of SQL Server. Also in daily check lists we monitor LDF log file size and it will be getting auto shrink once the latest database backup been generated.

- Database Monitoring.

- Backup Management - at another location.

2. The vendor should have Maharashtra based office (enclose the proof of the same along with quotation i.e. Shop Act etc.), preference will be given to Pune based office vendor.

3. Supplier should enclose company PAN card and GST Certificate along with quotation.

4. Price : The rate should be inclusive of taxes. The percentage of tax should be indicated separately in the invoice.

5. Period of Contract- Period of contract initially for two years form the date of configuration of cloud server and may be extended for further one year as per MSWC requirement with same rate and conditions.

6. Installation & Configuration : Installation and configuration of cloud server should be done withing seven days from the date of confirmation of purchase order.

7. Uptime should be 99.9% guaranteed fail in to which down time credit must be given.

8. Payment : First year charges will be paid after successfully configuration of cloud server as per MSWC requirement and second year payment will be paid at the starting of next year.

9. Security Deposit: The successfully party will have to pay Security Deposit @ 5% of total cost of purchase order in the form of Demand Draft of any Nationalized Bank/scheduled bank drawn in favour of Maharashtra State Warehousing Corporation payable at Pune which will be refunded after contract period.

10. Successfully party to entre in an agreement with MSWC for this work on required stamp paper.

11. One – month notice in advance to be given in the case of termination of services, after the minimum contract period.

12. All services should be provided as per applicable cyber law policies of Government of India as servers are placed to an Indian tax payer/company.

The sealed quotation should be addressed to the Programmer on or before 04.08.2022 upto 12.00 Noon.   The sealed quotation should be and superscripted with "QUOTATION FOR DEDICATED CLOUD HOSTING FOR MSWAREHOUSING.COM".

Thanking You,

Yours Faithfully,

Programmer
Computer Centre, H.O, Pune